

# Your KC Water bill has a new look!

Now it's easier for you to find the information you need.

- The amount you owe, the current billing period and the due date are at the top.
- Important account messages will be included on the front next to your account summary.
- To review the billing details, just look on the back. They're easy to read.

## Contact Information

## Account Messages

## Usage History Graph

Here you can see how many gallons of water you have used for the past 13 months. Previous bills showed usage history in centum cubic feet (CCF). 1 CCF = 748 gallons.

## Usage at a Glance

It's easy for you to compare your current month's usage to the same month last year.

## Water Meter Details

Your water usage is now provided in smaller increments to give the most accurate representation of the water used this month.

## Bill Summary

### Account Identification

### Total Due and Due Date

**KC WATER**  
LOCATION: 4800 E. 63rd St. Kansas City, MO 64130  
ONLINE: www.kcwater.us  
PHONE: Account Issues: 816.513.1313 or 311  
7am-7pm Monday - Friday

**MESSAGE CENTER**  
Check here for important information about your account.  
This area will contain messaging that is driven by your specific monthly billing situation and can range from delinquent warnings to information regarding your meter.

**ACCOUNT INFORMATION**  
Account Number: 000123456 0123456 1  
Customer Name: SAMPLE A. SAMPLE  
Service Address: 1234 SAMPLE AVE

**ACCOUNT SUMMARY**  
Previous Balance: \$115.06  
Payments Received - Thank you!: -\$115.06  
Balance Forward: \$0.00  
Total Current Charges: \$112.39  
Total Amount Due: \$112.39  
Amount Due if Paid After 09/10/19: \$119.13  
See reverse side for account details and additional information

**USAGE HISTORY**  
Monthly water usage shown in gallons  
Days of Service: 31 30 29 28 27 26 25 24 23 22 21 20 19 18 17 16 15 14 13 12 11 10 9 8 7 6 5 4 3 2 1  
AUG 18 3238 3740 4488 2993 3740 3740 3740 3740 3740 3740 3238 4488 3740

**USAGE COMPARISON**  
See how this month's water usage compares to the same month last year.  
AUG 2018 31 Days 5,236 GAL VS. AUG 2019 31 Days 3,740 GAL  
Days of Service: 31 Days Water Used

Detach and return this portion with your payment

**KC Water Services**  
4800 E. 63RD STREET  
KANSAS CITY, MO 64130

Bill Date: 08/20/19  
Account Number: 000123456 0123456 1  
Due Date: 09/10/19  
Total Amount Due: \$112.39  
Amount Enclosed: \$119.13  
Amount Due if Paid After 09/10/19: \$119.13

**SAMPLE**  
KS PAYABLE TO:  
PO BOX 807045  
KANSAS CITY MO 64180-7045

000123456 0123456 1 000000011239 0000000119139

## Payment Stub

## Stormwater Details

## Billing Details

All of your current charges and any applicable adjustments for the billing period will be listed here for your review.

## Payment Options

You have multiple ways to pay your bill, just choose the one that is most convenient for you

Did you know you can monitor your daily water usage, receive your monthly bill via email and pay your bill automatically at no additional cost? **Sign up now at [www.kcwater.us](http://www.kcwater.us)**

**METER READINGS**

Meter Number	Previous Read CCF	Current Read CCF	Usage CCF	Gallons Used	Runoff Surface	Daily Rate
123456711	1110.01	1115.02	5.01	3,747 GAL	4,431 Sq Ft	\$0.15

1 CCF = 748 Gallons

**KC WATER NEWS**  
Visit us online at [www.kcwater.us](http://www.kcwater.us) and click on "Customer Support" and "Sign Up." Once you've registered your account online you can pay your bill, enroll in paperless billing, register for Auto Pay, and view your daily water usage.  
KC Water ensures the accessibility and quality of water services to meet the growing needs of our region by investing in the future of our water, wastewater, and stormwater systems. Our focus is on providing a high quality product and excellent experience to our customers today as we prepare for the water needs of future generations.

**ACCOUNT DETAILS**  
Billing Period: 31 Days 07/17/19 - 08/17/19  
Previous Balance: \$115.06  
Payments Received - Thank you!: -\$115.06  
Balance Forward: \$0.00

**CURRENT WATER CHARGES**  
Water Service Charge: \$14.86  
Water Usage Charge: \$24.00

**CURRENT WASTEWATER CHARGES**  
Wastewater Service Charge: \$23.33  
Wastewater Volume Charge: \$45.55

**CURRENT STORMWATER CHARGES**  
Stormwater Charges: \$4.65  
Total Current Charges: \$112.39  
TOTAL AMOUNT DUE: \$112.39

**AUTOPAY**  
Save time and enroll in Auto Pay  
Enroll online at [www.kcwater.us](http://www.kcwater.us) or call us at 816.513.1313 M-F 7:00am-7:00pm

**ONLINE**  
[www.kcwater.us](http://www.kcwater.us)  
Create an online account to pay your bill anywhere, anytime!

**PHONE**  
816.513.0567  
Accepts payments 24 hours day, 7 days a week

**DROP BOX**  
KC Water Main (South) Entrance  
4800 E. 63rd Street  
Kansas City, MO 64130  
Drop off payments 24 hours a day, 7 days a week

**IN PERSON**  
KC Water  
4800 E. 63rd Street  
Kansas City, MO 64130  
Treasurer's Office 1st Floor  
414 E. 12th Street  
Kansas City, MO 64106  
M-F 8:00am-5:00pm

**CONTACT US**  
Account inquiries may be submitted online at [www.kcwater.us](http://www.kcwater.us) then click on customer support or by calling 816.513.1313.  
REPORT A SERVICE ISSUE  
To report no water, low water pressure, water main break or leak, sewer odors, and/or a fire hydrant leak please call 816.513.1313 or 311, or visit us online at [www.kcwater.us](http://www.kcwater.us)